

Ribble Valley Foodbank Volunteer Role Description



Role: Welcomer

Where: Clitheroe or Longridge Distribution Centres

When: Friday mornings

Time commitment: Two Fridays a month

Main contact: Session Leader/ Foodbank Manager

Overview of the role: This role involves welcoming clients as they arrive at food bank. They will introduce those with foodbank vouchers to the foodbank Signposter and offer a choice of agencies available to those attending the Advice hub.

Key tasks

- Make all visitors feel welcome
- Arrive in time to set up a welcome table.
- Ensure clear information is available about the agencies at the hub
- Allow the clients to choose who they want to see, do not ask them for their story.
- Keep a log of everyone who attends, and who they see.
- Work under the guidance of the session leader and report any health & safety or safeguarding concerns to the Session Leader/ Foodbank Manager
- Be willing to attend training provided by the food bank

About you

- Welcoming
- Empathetic
- Non-judgemental
- Willing to serve

Benefits of volunteering

- Using your existing skills to make a difference
- Meeting new people who share your passion to eradicate poverty in our community
- Making a real difference to the running of your food bank

Impact of your role

- Helping to ensure a dignified experience to anyone visiting our food bank

Support

- You will be given all the required training and support before starting your role.
- You will have a main contact throughout your time volunteering. Your main contact will be the Foodbank Manager

How to apply

To apply for this role, access the application form at www.rvgt.org.uk/foodbank-volunteers (or scan QR code) and email completed application forms to applications@rvgt.org.uk.

